

J-281

B.C.A. (Part-II) Examination, 2021

PRINCIPLES OF MANAGEMENT

Time Allowed : Three Hours

Maximum Marks : 50

Minimum Pass Marks : 20

Note : Attempt all the five questions. One question from each unit is compulsory. All questions carry equal marks.

UNIT-I

Q. 1. What is MIS? Write a short note about the evolution of management. 10

OR

Which kind of skill needed for a manager? Explain with examples.

UNIT-II

Q. 2. What is the role of planning in system development? Explain various types of plans. 10

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P.T.O.

(2)

OR

Briefly explain various planning process under system approach.

UNIT-III

Q. 3. Explain the following : 10

- (i) Organizational Process
- (ii) Departmentation

OR

Explain the following :

- (a) Inter Department Coordination
- (b) Appraisal and Development of Managers.

UNIT-IV

Q. 4. Explain the following : 10

- (i) Managing human factors
- (ii) Influence process

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(3)

OR

Write a brief note about effective communication system.

UNIT-V

Q. 5. Write a brief note about controlling & decision making process. **10**

OR

Explain the following :

- (i) Decision Making Models
 - (ii) Decision Making Techniques and Processes
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